

Macomb County Human Resources Retirement Services

July 25, 2025

This is a reminder and follow-up to the communication we sent prior to January 1, 2025, regarding changes to our prescription drug coverage under the Blue Cross Blue Shield (BCBS) and Blue Care Network (BCN) health insurance plans.

As a cost-saving measure implemented by our insurer, maintenance medications—those prescribed for ongoing, long-term conditions—must now be filled through either:

- Walgreens (as our designated in-network retail pharmacy), or
- Optum Home Delivery, the mail-order pharmacy, offered through Blue Cross Blue Shield

While you may initially fill a 30-day supply at another pharmacy, continued refills must be transitioned to a 90-day supply at Walgreens or via mail order. Prescriptions filled outside of these options may no longer be covered or could result in significant out-of-pocket costs for your medications.

If you are currently taking a maintenance medication and have not yet transitioned to one of the approved fulfillment methods, we encourage you to do so as soon as possible to avoid any disruption in coverage and/or an increase in your out-of-pocket costs.

To obtain your 90-day supply:

- Transfer your prescription to your local Walgreens in person or by the phone
- For mail order -Log in to your secure member account at bcbsm.com or download the mobile app on your phone or mobile device. Then click "My Coverage", "Prescription", you will then have the option to select "Mail Order" for your prescriptions
- Call the Optum Home Delivery pharmacy; they'll contact your doctor to get your new 90-day prescription. Please see phone numbers below:
 - **Blue Cross Blue Shield of Michigan members, call 1-855-811-2223**
 - **Blue Care Network members, call 1-844-642-9087**

For more information or assistance, please contact Retirement Services at (586) 469-5113 or retirement@macombgov.org.

Thank you for your attention to this important reminder.